ZIF

Do outages give you **nightmares?**

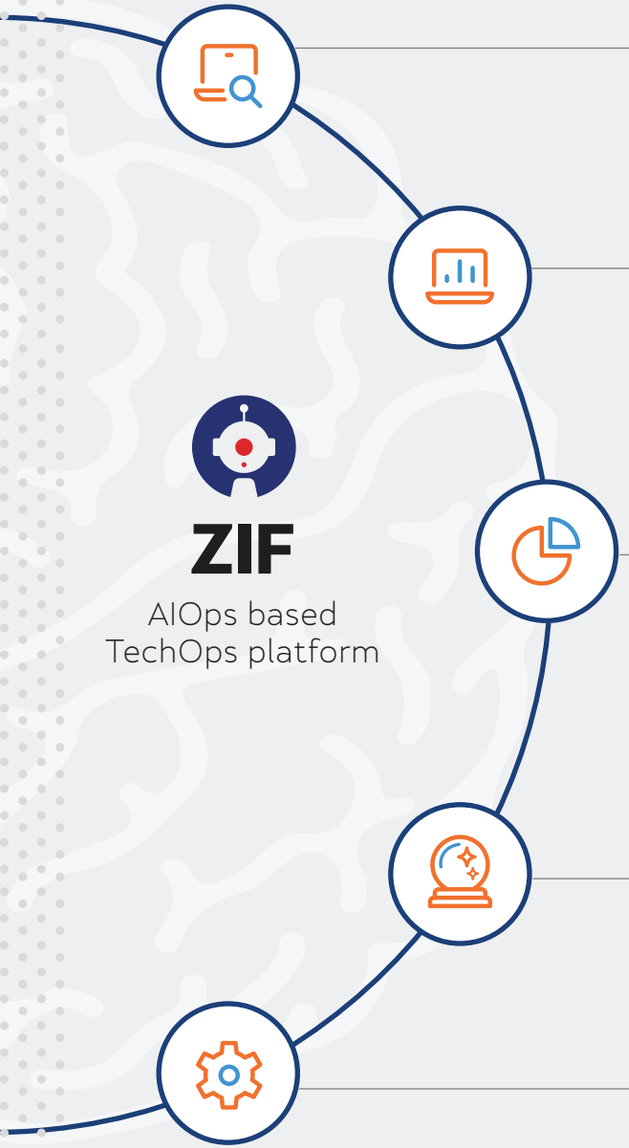
Zero Incident Framework™

An AIOps based TechOps platform that enables proactive detection and remediation of incidents, helping organizations drive towards a **Zero Incident Enterprise™**

www.zif.ai

Components

Features



DISCOVER

Auto-discover all mission critical workloads & IT assets

- Auto-Discover Applications
- Auto-Discover Users
- Real-time Dynamic Topology Mapping

MONITOR

End-to-end enterprise performance monitoring

- Full Stack Visibility
- Detect Anomalies
- Application Health Index, User Experience Index

ANALYZE

Analyze & correlate alerts & events across tools

- Ingest & Correlate heterogeneous Datasets
- Noise Nullification
- Accelerated RCA

PREDICT

Bring predictability to detect potential outages

- Forecast Capacity Needs
- Forecast Incident Volume
- Detect Potential Failures

REMEDIATE

Prescriptive remediation with minimal or no manual intervention

- Capacity Orchestration
- Single click Auto-Remediation
- Virtual Engineer

Is your Enterprise fraught with inefficiencies and lack of transparency?

ZIF's components provide you full-fledged proactivity and increases the level of resilience, potentially trending your enterprise towards '**zero outages**'!

ZIF's features help you scale interdependencies across the infrastructure & applications and run a **stable**, **predictable environment**

ZIF

Service Desk

Elevate your Service Desk Operations to a Digital Desk powered by AI, Automation & Analytics

- Enhance your Service Desk productivity through reduced Mean Time To Repair
- Take your User Experience to the next level by reducing repeat incidents and applying enhanced Sentiment Analytics
- Substantially reduce the number of incidents and cost of operations through permanent remediation

Data Center Operations

Shift from Reactive to Proactive IT Operations

- Ingest and aggregate diverse data to reduce false positives and provide a unified view of enterprise health
- Use Advanced Intelligent Incident Analytics for faster root cause analysis
- Prevent expensive system outages through predictive insights

Outcomes

'**Single Pane of Command**' for operational efficiency

Proactive IT Operations led by predictive insights, with over **90%** accuracy

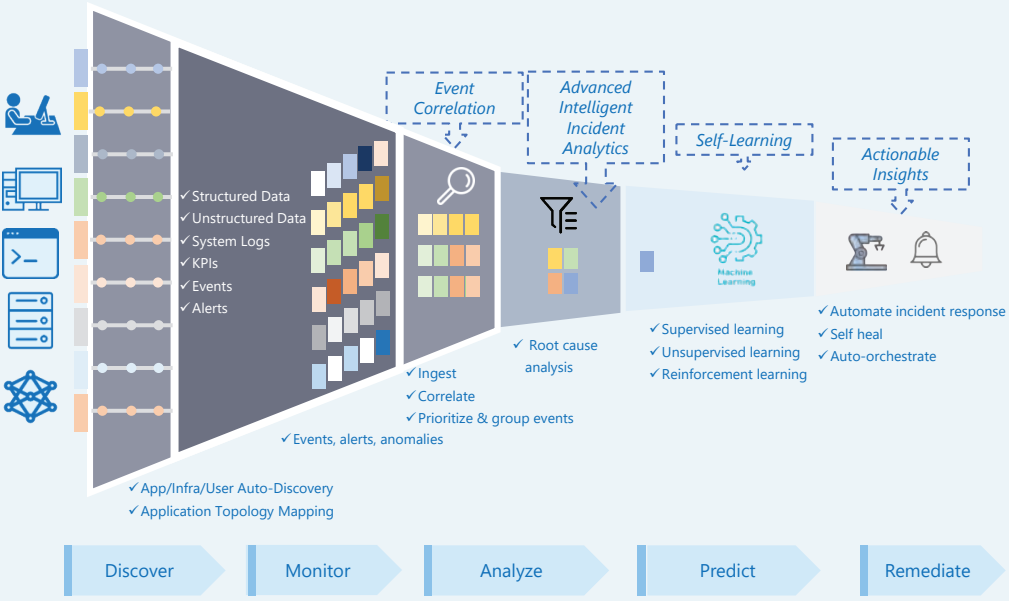
~40% reduction in **incidents**, and reduced incidents per month for each user

~60% reduction in **Mean Time to Repair**

~50% reduction in overall **IT Operations** costs

Agile monitoring & elimination of Digital Dirt, driven by auto discovery

Realizing a **Zero Incident Enterprise™**



LONG 80™
A GAVS & PREMIER, INC. JV

Long 80, LLC. is a collaboration between GAVS Technologies and Premier, Inc. on a strategic joint venture.

Premier, Inc. is a leading healthcare improvement company headquartered in Charlotte, NC, and GAVS Technologies N.A. (GAVS) is focused on Artificial Intelligence for IT Operations (AIOps)-led managed services and digital transformation. Long 80 will bring innovative, AI-driven information technology (IT) operations and security operations to healthcare organizations in the US.

For more information on how Long 80 can help solve your business problems, write to
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www.long-80.com

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